

Open Social Summit '26

Sovereign by design

One European community collaboration platform,
from infrastructure to intelligence to impact.

DATE

Monday 28 September 2026

WHERE

WTC Rotterdam

PART OF

DrupalCon Rotterdam



WHY THIS YEAR

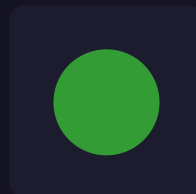
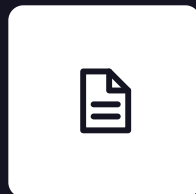
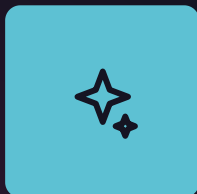
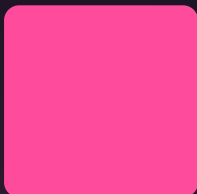
Three years ago sovereignty was a panel topic.

Now it is a line in your procurement documents.

A question from your board. In several cases, a deadline.

The Open Social Summit '26 is a day about what meeting that actually takes. Not the policy argument. The work.

We took our own platform off US-based services and we will tell you what that cost. Teams inside the European Commission run their communities on ours. WAGGGS rolled one platform out to more than 150 national organisations. Those teams are on stage telling it themselves, including the parts that went badly.



THE SHAPE OF THE DAY

Four parts, one argument

PART ONE • 09:00

Why now

The sovereignty moment, and the infrastructure underneath it.

PART TWO • 11:00

What we're building

Community management, the design system, the intelligence layer.

PART THREE • 13:30

In production

What is already running, and what ships next.

PART FOUR • 15:30

What it changes

Two client stories, and our commitments for the year ahead.

MONDAY 28 SEPTEMBER

The day at a glance

08:30	DOORS OPEN AND COFFEE	
09:00	Welcome	Jamila Kheil
09:10	Own your community: where Open Social goes next	Taco Potze
09:45	Leaving the US stack: sovereign deployments	Bram ten Hove
10:30	COFFEE	
11:00	The Community Management System: what shipped, what's next	Stefano Tabarelli
11:30	Galaxia: one design system across every surface	Victoria Vorobiova
11:50	The intelligence layer: Lumina Insights and Gaia AI	Moritz Arendt
12:30	LUNCH	
13:30	Real-time and sovereign: BigBlueButton and voice-to-text	Fred Dixon, BigBlueButton
14:00	PICS: a collaboration space for tax and customs professionals	Philippe De Beir, European Commission
14:30	The engagement layer: Engagement Studio and Connection Hub	Moritz Arendt
15:00	COFFEE	
15:30	Open Social at the European Commission	Erik Ballhausen, European Commission
16:00	WAGGGS' Campfire Journey	Robyn Gibbs, WAGGGS
16:30	One more thing, and Summit '27	Taco Potze
17:00	DRINKS	

Why now

09:00 to 10:30

The sovereignty moment, and the infrastructure underneath it.

09:00

Welcome

Jamila Kheil · Open Social

How the four parts of the day fit together.

09:10

Own your community: where Open Social goes next

Taco Potze · co-founder & CEO

Sovereignty moved from a panel topic to a line in procurement documents. Where the platform goes over the next three years, and why the answer for public institutions and global NGOs looks different from the proprietary alternatives.

09:45

Leaving the US stack: sovereign deployments and what they actually took

Bram ten Hove · co-founder & CTO

Moving an entire platform off US-based services: CDN, transactional email and the rest. Then the sovereign infrastructure work delivered for European public sector clients. What replaced what, what it cost, and what broke along the way.



What we're building

11:00 to 12:30

Community management, the design system, the intelligence layer.

11:00

The Community Management System: what shipped, what's next

Stefano Tabarelli · Product Manager

Twelve months of delivery reviewed honestly. What was released, what slipped and why, closing with the roadmap through to 2027.

11:30

Galaxia: one design system across every surface

Victoria Vorobiova · Design Lead

A small set of decisions made once, so that twelve screens built by four teams still behave like one product. Shown with real before and after examples.

11:50

The intelligence layer: Lumina Insights and Gaia AI

Moritz Arendt · Head of Product

What AI actually does inside a community platform, where the data stays, and what a community manager can do with it from day one.



What is already running, and what ships next.

13:30

Real-time and sovereign: BigBlueButton, and what voice-to-text unlocks

Fred Dixon · CEO, BigBlueButton, with Stefano Tabarelli

Open, self-hosted conferencing as part of a sovereign stack, plus a live demonstration of per-speaker transcription feeding into Gaia AI. Meetings become searchable community knowledge instead of a recording nobody watches.

14:00

PICS: a collaboration space for Europe's tax and customs professionals

Philippe De Beir · European Commission

The Programme Information and Collaboration Space, end to end: what the platform is, how it was implemented, what the results are, and where it goes next.

14:30

The engagement layer: Engagement Studio and Connection Hub

Moritz Arendt · Head of Product

How a community moves people from lurking to participating. Delivery status and roadmap.



What it changes

15:30 to 17:00

Two client stories, and our commitments for the year ahead.

15:30

Open Social at the European Commission

Erik Ballhausen · European Commission

What it takes to run networked communities inside a large public institution: governance, many communities on a single platform, and the procurement realities behind them.

16:00

Taking a Global Movement Digital: WAGGGS' Campfire Journey

Robyn Gibbs · WAGGGS, with their CEO

Rolling one platform out to more than 150 National Member Organisations, across many languages and very different levels of digital maturity. What worked, where it went wrong, and what they would do differently.

16:30

One more thing, and Summit '27

Taco Potze · co-founder & CEO

Commitments for the year ahead, one last announcement, and where the summit goes next.



PRACTICAL

Everything else you need

WHEN

Monday 28 September 2026
09:00 to 17:00, doors at 08:30

WHO IT'S FOR

Open to clients, partners and DrupalCon attendees.

INCLUDED

Coffee, lunch, and drinks from 17:00.

THE REST OF THE WEEK

DrupalCon Rotterdam 2026 runs 28 September to 1 October at the same venue.

WHERE

Postillion Hotel & Convention Centre
WTC Rotterdam, Beursplein 37

FORMAT

A single track. Questions in every session, no parallel programme.

THAT EVENING

International Splash Awards aboard the
SS Rotterdam, 19:30.

RECORDINGS

Every session is recorded and published afterwards, so you can share them with colleagues who cannot travel.





Join us in Rotterdam.

Monday 28 September 2026, WTC Rotterdam. Clients, partners and DrupalCon attendees are all welcome. Tell us you are coming and we will save you a seat.

sales@getopensocial.com

